

HUECK INVESTS IN REORGANIZATION OF ITS ACCESSORIES WAREHOUSE - FASTER AVAILABILITY AND OPTIMIZED PROCESSES FOR MAXIMUM CUSTOMER SATISFACTION

With a comprehensive reorganization of the accessories warehouse, the Lüdenscheid aluminium system house HUECK has further optimized its customer service and positioned for the future. With the relocation of the warehouse and the conversion to paperless order picking, the comprehensive project was successfully completed after one and a half years of preparation.

"In the previous accessories warehouse, there was neither expansion nor modernization potential for us," explains Dimitri Lagun, Head of Supply Chain Management at HUECK. With the new, scalable storage capacities, the company is not only future-proof and flexible, but was also able to design processes more efficient and digitally consistent. In cooperation with the logistics partner Schäflein AG, HUECK has now initiated paperless picking and route-optimized logistics. "We are happy that we can fall back on the extensive know-how of such a renowned service provider", says a happy Lagun.

Schäflein board member Bernd Schäflein also praises the successful partnership: "We experience the cooperation with HUECK as very constructive, so that after a short start-up phase, the orders can now be



Figure 1: f.l.t.r. Bernd Schäflein, Board Member and Head of Operations, Schäflein AG, Thomas Polonyi, Managing Director HUECK Group, Dimitri Lagun, Head of Supply Chain Management HUECK Group, Gerrit Krahe, Regional Manager North West, Schäflein AG (source: HUECK)

delivered very quickly and precisely with high availability." Right from the start, the focus of the process modeling was placed on the HUECK customers as the goods recipients.

The two companies are also working together efficiently with a view to achieving the best possible environmental balance for the new warehouse logistics. "As part of the company-wide HUECK World Life Balance concept, we fundamentally strive for a responsible balance between economy and ecology," says Lagun. He goes on to explain: "We rely on CO₂-saving transport chains and careful use of resources, so that our supply chain also leaves the smallest possible ecological footprint." Schäflein, with its environmentally friendly logistics concepts and many years of experience in this area, is an ideal partner for realizing this.

In the new accessories warehouse in Schwerte, HUECK has had a total of 3,800 pallet spaces and 1,800 shelf spaces available on a storage area of 4,000 square meters since the beginning of the year. "If necessary, these capacities can still be expanded significantly, so that we remain flexible for the future," explains Lagun. The move of the warehouse will not change anything in the usual order handling for HUECK customers. "By optimizing and digitizing the processes, as well as better monitoring and controlling the inventory, we now offer significantly higher availability, shorter response times and more precise delivery," sums up Lagun.

"With the reorganization of our accessories warehouse, we have made another major investment - both in the satisfaction of our customers and in the future of our company," emphasizes HUECK managing director Thomas Polonyi.



Figure 2: With the investment in the accessories store, HUECK is taking further steps towards higher customer satisfaction (source: HUECK)

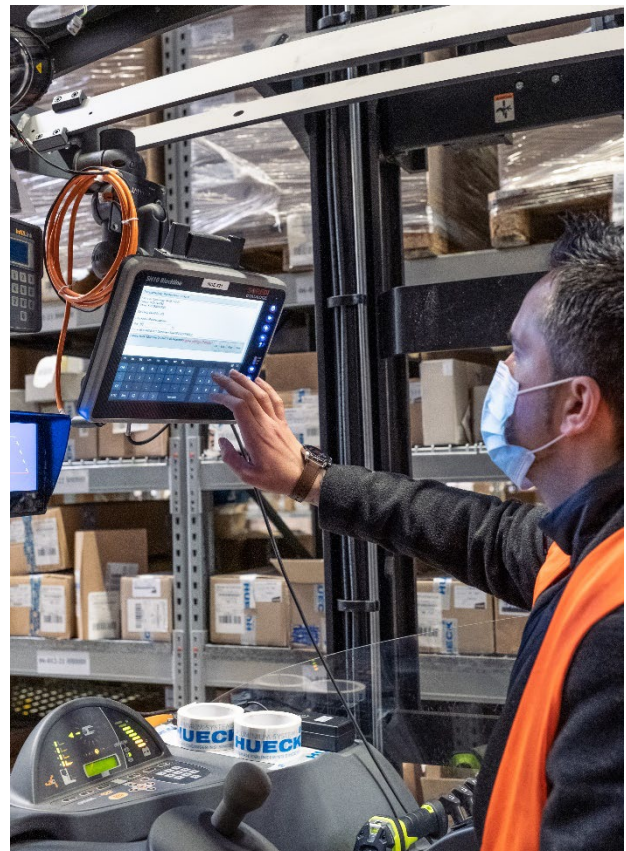


Figure 3: Paperless order picking and route-optimized logistics also ensure an optimized logistics process (source: HUECK)



Figure 4: In the new warehouse, HUECK can benefit from a total of 4,000 square meters of storage space with the option of expansion (source: HUECK)



Figure 5: In the new warehouse, HUECK can benefit from a total of 4,000 square meters of storage space with the option of expansion (source: HUECK)



Figure 6: 3,800 pallet spaces and 1,800 shelf spaces are available to HUECK in the new accessories store (source: HUECK)